



County of Los Angeles  
**CHIEF EXECUTIVE OFFICE**

713 KENNETH HAHN HALL OF ADMINISTRATION  
LOS ANGELES, CALIFORNIA 90012  
(213) 974-1101  
<http://ceo.lacounty.gov>

WILLIAM T FUJIOKA  
Chief Executive Officer

September 26, 2007

To: Supervisor Zev Yaroslavsky, Chairman  
Supervisor Gloria Molina  
Supervisor Yvonne B. Burke  
Supervisor Don Knabe  
Supervisor Michael D. Antonovich

From: William T Fujioka  
Chief Executive Officer

Board of Supervisors  
GLORIA MOLINA  
First District

YVONNE B. BURKE  
Second District

ZEV YAROSLAVSKY  
Third District

DON KNABE  
Fourth District

MICHAEL D. ANTONOVICH  
Fifth District

**STATUS ON THE REVIEW OF THE LOS ANGELES COUNTY CHILD PROTECTION  
HOTLINE**

On August 28, 2007, on motion of Supervisor Burke, the Board instructed the Chief Executive Officer (CEO) to work in concert with the Auditor-Controller (Auditor) and the Director of Children and Family Services (DCFS) to: 1) conduct a review of a statistically valid number of calls made to the Child Protection Hotline within the last year, examining issues such as: response times, quantity and nature of calls, current mechanisms for quality control, reasons for dropped calls and the utilization of the callback message system; and 2) report back to the Board within 30 days with findings and recommendations.

We met with the Auditor and DCFS to collect data and begin the review and analysis of calls made to the Child Protection Hotline within the last year. However, based on the volume and complexity of the information, we will be unable to complete our analysis and report back to your Board within the required timeframe. Therefore, this office requests a 45 day extension to complete our review and report back with findings and recommendations.

If you have any questions or need additional information, please contact me, or your staff may contact Brian Mahan at (213) 974-1318.

WTF:SRH:BY  
GP:BM:lbm

c: Executive Officer, Board of Supervisors  
Auditor-Controller  
Department of Children and Family Services

DCFS-Hotline Extension.bm